



**Lebanon**

**Tel : +961 9 210751**

**Fax : +961 9 210751**

**Email : [info@circl8.com](mailto:info@circl8.com)**

**[www.circl8.com](http://www.circl8.com)**

## **GENERAL TERMS AND CONDITIONS**

### **1. Contract agreement**

Upon receipt of your written, telephonic or personal inscription through the booking agent, a contractual obligation is established between you and Circl8, provided that you have booked a trip pertaining to Circl8's tour operating service. We recommend that you should book as early as possible since our offers are subject to a restricted number of participants.

### **2. Payment conditions**

After your final booking you receive a confirmation by mail. All travel arrangements must be paid prior to departure. For international trips, 40% of costs are to be paid at the reception of the confirmation, then 20% every 30 days.

Account information:

Bank Name : Blom Bank  
Bank Address : Zouk Mosbeh branch, Lebanon  
Account Name : Farkom Lebanon  
Account Number : 1280168-1-1  
SWIFT Code : BlomLBBX

### **3. Cancellations and changes of reservation**

If you cancel or change a Circl8 reservation, you will be charged the following fees:

*Cancellation*

44 – 30 days prior to departure: 20% of total amount  
29 – 15 days prior to departure: 50% of total amount  
14 – 04 days prior to departure: 80% of total amount  
less than 4 days prior to departure: 100% of total amount

For *changes* of reservation up to 45 days prior to departure you will be charged a minimum fee of USD 100 per change of reservation. In the event that, substantially, the change of reservation is to be deemed as a cancellation in part or full of the original arrangement, the above-referred cancellation terms apply to the cancelled fraction. Thereafter, 100% of the total amount will be charged.

### **4. Cancellation by Circl8**

In a case of major force, political unrest, strike or non-fulfilment of the minimum number of participants, Circl8 reserves the right to cancel the trip. In this case, clients are entitled to a full refund of the amount paid. Further claims for compensation are excluded.

### **5. Mandatory insurance**

Sickness, accident, return trip, and cancellation insurances are mandatory for participants. We also advise you to purchase baggage insurance.



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## **6. Price changes**

Circl8 reserves the right to adjust its prices under certain circumstances (e.g. newly introduced or increased fees, government-enacted price rises, exchange rate changes where the difference exceeds 10%).

## **7. Changes of schedule**

In the interest of Circl8 and our clients, we reserve the right to change the itinerary or specific services agreed upon if unforeseen events render it necessary. If a vital article of the contract is modified, Circl8 will inform you as soon as possible and provide adequate compensation.

## **8. Immigration and health regulations**

Participants assume the responsibility for all necessary travel preparation (passport, visa, vaccination). Regulations may vary depending on nationality. For further details please refer to the competent consulate or embassy.

## **9. Compensation and liability**

An experienced tour operator, Circl8 guarantees the following as far as the scope of your trip is concerned:

- Careful selection and scrutiny of other entities involved in your travel (resorts, providers of lodging, etc.)
- Truthful description on the web (at publishing deadline)
- Professional organisation of your trip

Circl8 compensates you for any loss generated by the failure, in part or in full, to provide a service agreed upon or for additional costs incurred by you, where Circl8's guides or the local representative were not able to offer you an equivalent alternative on the spot and where actual fault on your part can be excluded. However, we do not assume any liability where schedule changes are due to delayed flights or strikes. Likewise, we do not assume any liability whatsoever for changes of schedule attributable to major force, authority regulations or third party delays. Complaints and claims must be asserted within one month after the conclusion of your journey booked with Circl8.

## **10. Risk**

It lies in the responsibility of the participant to select a trip that is in full conformity with his/her state of health and physical abilities. Circl8 would like to draw your attention to the elevated level of risk entailed in adventure trips, namely snowboarding, skateboarding, climbing, paragliding and fun sport tours (accidents may lead to injuries, disabilities or even death). Since Circl8 does not exert any control over your mastery of these sports, Circl8 does not assume any liability. Participants bear the full responsibility for accidents, loss inflicted on themselves or third parties or fatal accidents.

## **11. VAT**

VAT is included in the prices listed.